

From the Constituent Services Desk...

Congressman Loudermilk recently posted a survey regarding issues constituents face with federal agencies. Thank you for your responses! Many people are not aware of the services offered to constituents by their member of Congress.

Constituent Services is not directly related to the legislative process (this would include thoughts, concerns, or opinions on pending legislation, or changes to federal legislation). Constituent Service Representatives at a congressional office manage casework, which involves federal matters impacting you directly, such as pending applications for Social Security or Veteran benefits; obtaining a missing record or payment from a federal agency; or assistance with immigration matters. While our office is ready to assist you with your federal issues, there are some matters which fall outside the jurisdiction of a congressional office, such as county, city, or state issues. If you're unsure the jurisdiction of your issue, please feel free to contact our office at 770-429-1776 and we will be happy to direct you to the appropriate office.

Congressman Loudermilk's Constituent Service Representatives have over 36 combined years of experience in helping constituents navigate federal agencies. The most often requested assistance in the 11th Congressional District is with the Department of Veterans Affairs (VA). We are contacted daily by Veterans seeking help with pending disability claims, scheduling appointments, or looking for financial assistance for elderly parents.

To obtain help with a federal agency, the Privacy Release Act of 1974 requires our office to have a completed and signed Privacy Release Form from an 11th District constituent directly affected by the agency. You may locate our Privacy Release and obtain additional information [online](#). If you do not have online access, please contact our Woodstock District Office at 770-429-1776 and we can mail or fax the form to you. Once your authorization form is returned to us, your case will be assigned to a caseworker who will contact you and keep you updated on its progress. We look forward to serving you should you need our assistance.