

From the Constituent Services Desk...

As you may know the State of Georgia recently underwent redistricting of congressional and state legislative lines. If you are new to the 11th Congressional District – Welcome! We want to take a moment to explain how we can be of assistance should you have an issue with a federal agency.

Any thoughts, comments, or suggestions you may have regarding legislative matters are all handled by staff in the DC office. Our DC staff can be contacted directly at 202-225-2931 or via the website at <https://loudermilk.house.gov/>. Through the website you can also access [Issues](#), [News and Press Releases](#), or [Constituent Services](#).

We currently have three Constituent Service Representatives with over 56 combined years of experience in helping constituents navigate federal agencies. They manage all casework, or issues involving federal matters impacting you directly, such as pending applications for Social Security or Veteran benefits; obtaining a missing record or payment from a federal agency; or assistance with immigration matters. The most often requested assistance in the 11th District is with tax matters, veteran benefits, and social security issues.

While our office is ready to assist you with your federal issues, there are some matters which fall outside the jurisdiction of a congressional office, such as county, city, or state issues. If you're unsure the jurisdiction of your issue, please feel free to contact our office at 770-429-1776 and we will be happy to direct you to the appropriate office.

If you need assistance with a federal agency, the Privacy Release Act of 1974 requires our office to have a completed and signed Privacy Release Form from the 11th District constituent directly affected by the agency. You may locate our Privacy Release and obtain additional information [online](#). If you do not have online access, please contact our Woodstock District Office at 770-429-1776, or by email to caseworkga11@mail.house.gov and we can get the form to you. Once your authorization form is returned to us, your case will be assigned to a caseworker who will contact you and keep you updated on its progress. We look forward to serving you should you need our assistance.